Driving DEE&I Outcomes with Data Analytics

MAY 2021 | WRITTEN BY: WYNSTON BOUKNIGHT, CHRISTA ZUBIC, AND JENNIFER MUN

Over the past year, companies have shifted the way they do business to take a more people-centric approach, notably **prioritizing Diversity**, **Equality**, **Equity**, **and Inclusion** (**DEE&I**). Workplace diversity is clearly a priority for employees, as **67% of job seekers** consider workplace diversity an important factor when considering employment opportunities. Furthermore, the positive financial implications are often overlooked: companies with higher levels of racial diversity on average surpass their peers in total revenues. While companies may understand the need for internal change and the associated benefits, they lack a clear path forward on how to make informed, tactical decisions around DEE&I.

Although each organization has its own unique DEE&I challenges, there are critical actions any organization can take to drive DEE&I and monitor its sustainability. This includes (1) establishing and empowering a dedicated DEE&I Team with data analytics and strategic planning as core competencies (2) implementing a data-centric approach to DEE&I, and (3) publicizing DEE&I metrics to drive internal and external accountabilities in relation to DEE&I goals. Below you will learn more about each of these steps to improve DEE&I and foster a more diverse and equitable workplace.

An Analytical Approach to Supporting DEE&I Success



- Develop a team specializing in DEE&I Strategy with the **analytic capabilities** to leverage data to inform strategic applications
- Empower the DEE&I team to work across the organization, pulling in stakeholders from HR and the Data Office, in support of driving and informing DEE&I strategy
- Establish recurring check-ins between the DEE&I Team and Executive leaders to discuss data driven insights, strategic roadmaps, and proposed next steps



- Leverage the DEE&I, HR, and Data Teams to track DEE&I trends and enterprise progress, implementing predictive analytics where possible
- Analyze HR metrics such as demographics, retention, and recruitment with a targeted focus on minority group experiences
- Harness analytics to track nuanced metrics such as frequency of promotions, leadership makeup, employee satisfaction, and training uptake



- Publish DEE&I metrics **internally** and **externally** on a regular basis (quarterly or biannually) to provide visibility into DEE&I progress
- Establish channels to solicit feedback from stakeholders and provide forums for open discussion of published DEE&I metrics
- Openly discuss DEE&I gaps, inform stakeholders of upcoming DEE&I initiatives, and continually update the company on next steps

At DayBlink, we recognize that data tells a story and have experience driving HR Analytics and DEE&I initiatives. To learn more about our Organization & People services, please contact Jennifer Mun at <u>Jennifer.Mun@dayblink.com</u>.

² https://www.asanet.org/sites/default/files/savvy/images/journals/docs/pdf/asr/Apr09ASRFeature.pdf



¹ https://www.glassdoor.com/employers/blog/diversity/